Release Notes – Q4 2023

Summary

For the last quarter of 2023, our team continued to invest in improvements that allow our customer-facing personnel to keep providing exceptional service to our user community. Improvements that directly impact the ECGrid user experience are listed below.
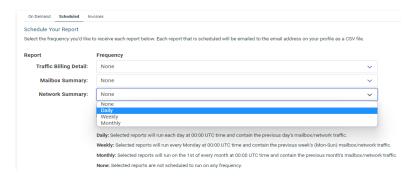
Items Completed

✓ *Data Retention Time Period Adjustment:* The ECGrid Sales and Product Teams recognized the need for some businesses to adjust the length of time their data is available on the portal. The default retention period is 7 years, however, if a customer would like to shorten that time, they can do so by contacting the ECGrid Sales team at Sales@ecgrid.com.

✓ *HTML to PDF Microservice:* All downloads on your ECGrid portal can now be downloaded in .pdf format.

✓ *Document Type Widget Optimization:* Widget result visibility was improved by allowing the widget results out of the main box to display their entire content.

✓ *Enhanced Network Health Alerts:* New automated health alerts have been added as part of our ongoing commitment to continuous improvement. These alerts give the relevant ECGrid teams deeper visibility into the health of the ECGrid network, allowing proactive monitoring and reduction of issues and downtime.

Notable Reminder from our Previous Release

✓ *Reports Page Update:* Additional functionality on the Reports page, including scheduling and automation, allow customers greater control over their own reports. Network and Mailbox Administrators can also access the Invoices tab on the Reports page, which provides historical visibility into all their invoices.

IMPORTANT NOTE: As of January 2024, this new functionality replaced any monthly reports currently received by email. If you haven't already done so, we encourage you to schedule new automated queries from the upgraded portal page.

Crystal Kuczynski

VP, Solutions