

ECGrid SFTP/FTPS FAQ

<u>Server</u>: <u>ftp.ecgrid.io</u> or <u>sftp.ecgrid.io</u>

Technologies:

Protocols: *SFTP (SSH), FTP/SSL, SCP (*Recommended)

File System: ECGridOS

Directories:

InBox (receive): /in

InBox Archives: /in/archive/{yyyymmdd}

OutBox (send): /out

OutBox Archives: /out/archive/{yyyymmdd}

IPs:

Inbound: Receiving from ECGrid (inbound to customer firewall)

130.250.136.41 - Current 206.117.59.41 - Secondary

Outbound: Sending to ECGrid (outbound from customer server)

130.250.136.34 – Current 206.117.59.34 - Secondary

Ports: SFTP: Port 22

FTPS (explicit): Port 21 FTPS (implicit): Port 990

MFT Directories:

InBox: /in.mft/{trading partner name}
OutBox: /out.mft/{trading partner name}

Archives: In main /in/archive and /out/archive directories



Instructions & Important Notes:

Name/Password: Login credentials can be set through your ECGrid portal.

Access List: You can restrict the IPs of the clients authorized to access your SFTP account on your ECGrid

portal

Config on Portal: /MyHub/Mailboxes/ then {Mailbox}/Connection

Uploading: You will upload outbound files from your network via the /out directory. Uploaded files are

posted directly into ECGridOS after successful upload. Do not use temporary extensions with rename. If you post with a temporary name, that will be sent to ECGridOS. There is no

RENAME function on the ECGrid SFTP server.

Downloading: You will download inbound files to your network from the /in directory. A copy will remain

in the archive for 30 days.

DeleteonDownload: DeleteOnDownload can be set from your ECGrid.com portal.

• If DeleteOnDownload is True, meaning that after the system sees a successful transfer to your SFTP client, it will delete the file from the /out folder.

• If DeleteOnDownload is set to False for the mailbox, then the SFTP client software must delete the file on the SFTP server after a successful download.

Important Notes:

There is no physical underlying file system, so there is no chance of file name conflicts or partial uploads.

Permissions are global across our network

You can upload to the /out directory and download from the /in directory. You are unable to write to a file, rewrite an extension, or move a file.